

I have spent many hours on the phone with both my landline and wireless phone companies asking about the extra fees on my bill, what they are and why we are paying them; the result is never a clear or satisfactory answer. Not only are these additional charges not mentioned in advertised phone rates, but they change from month to month, making it difficult to know how much my phone bill will be. My MCI local/long-distance service was advertised at \$39.99 per month and we pay \$55. Our T-Mobile shared plan is advertised at \$49.99 per month; our monthly bill is \$74! The extra charges are all taxes and fees and total an extra \$40 per month that is not disclosed by my phone service providers prior to signing up for service. Please, if the charges and taxes must continue to be so high, at least make the phone companies provide an honest and accurate monthly charge when advertising their services..